

National Transportation Safety Board

Index Score: 69.4 (Ranked #13 out of varied totals)

To investigate every civil aviation accident in the United States and significant accidents in the other modes of transportation, conduct special investigations and safety studies and issue safety recommendations to prevent future accidents.

Scores and Rankings by Class

Class	2011 Score	Rank (out of varied totals)
Employee Skills/Mission Match	81.7	6
Strategic Management	59.9	18
Teamwork	68.4	13
Effective Leadership	57.9	15
Effective Leadership - Empowerment	54.2	11
Effective Leadership - Fairness	56.2	14
Effective Leadership - Senior Leaders	54.9	14
Effective Leadership - Supervisors	63.7	24
Performance Based Rewards and Advancement	56.0	8
Training and Development	58.9	18
Support for Diversity	59.1	18
Pay	66.8	10
Family Friendly Culture and Benefits	53.9	2
Work/Life Balance	64.1	19

Scores by Class	2010	2009	2007	2005	2003
Employee Skills/Mission Match	84.6	84.1	79.6	82.2	
Strategic Management	59.7	61.4	52.5	55.7	
Teamwork	69.0	75.9	68.9	70.6	
Effective Leadership	57.9	54.7	47.7	50.0	
Performance Based Rewards and Advancement	57.2	56.4	49.1	48.5	
Training and Development	60.9	60.4	59.0	63.5	
Support for Diversity	54.4	59.9	51.8	58.3	
Pay	75.2	71.5	74.9		
Family Friendly Culture and Benefits	50.8				
Work/Life Balance	66.8	61.9	58.9	64.1	

Index Scores

Year	Score
2011	69.4
2010	76.9
2009	76.1
2007	65.2
2005	67.5
2003	

Scores and Rankings by Demographic

Demographic	Score	Rank (out of varied totals)
Female		
Male		
40 and over		
Under 40		
Asian		
Black or African-American		
Hispanic or Latino		
Multi-racial		
White		
American Indian or Native American		

Scores by Demographic	2010	2009	2007	2005	2003
Female					
Male					
40 and over					
Under 40					
Asian					
Black or African-American					
Hispanic or Latino					
Multi-racial					
White					
American Indian or Native American					

Staff/Manager Alignment

Score: 0

Less Aligned / More Satisfied:

Agencies in this group have *Best Places* Index scores that exceed government-wide norms, but less-than-normal alignment between staff and managers on key workforce issues. Despite good scores on the *Best Places* index, agencies in this group should therefore examine the areas of high disconnect between staff and managers.

Workforce Size and Trends

Number of Employees in:	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
	388	396	387	381	380	359	352	378	368	363

Employees joined (2009): 16

Percentage joined (2009): 4.40%

Average joined (2004-2009): 20

Employees left (2009): 20

Percentage left (2009): 5.50%

Average left (2004-2009): 25

Rookie ratio (percentage of workforce with less than three years of service): 7.20%

More About the Agency

Headquartered in Washington, D.C.

Other Locations: Numerous offices throughout the United States

<http://www.nts.gov/>