

Headquarters, Ames Research Center, John Glenn Research Center at Lewis Field, Langley Research Center, Dryden Flight Research Center, Goddard Space Flight Center, George C. Marshall Space Flight Center, John C. Stennis Space Center, Lyndon B. Johnson Space Center, John F. Kennedy Space Center

Index Score: 72.5 (Ranked #5 out of varied totals)

To pioneer the future in space exploration, scientific discovery and aeronautics research. Oversees aviation research and conducts exploration and research beyond the earth's atmosphere.

Scores and Rankings by Class

Class	2011 Score	Rank (out of varied totals)
Employee Skills/Mission Match	80.0	7
Strategic Management	62.1	5
Teamwork	75.2	3
Effective Leadership	67.0	3
Effective Leadership - Empowerment	61.0	3
Effective Leadership - Fairness	66.9	3
Effective Leadership - Senior Leaders	62.3	3
Effective Leadership - Supervisors	74.8	3
Performance Based Rewards and Advancement	59.4	3
Training and Development	72.2	3
Support for Diversity	71.0	4
Pay	70.7	3
Family Friendly Culture and Benefits	53.6	3
Work/Life Balance	66.4	5

Scores by Class	2010	2009	2007	2005	2003
Employee Skills/Mission Match	80.7	80.8	80.4	79.2	81.8
Strategic Management	63.5	62.8	59.0	59.8	62.8
Teamwork	75.9	80.0	78.2	78.6	75.8
Effective Leadership	67.7	65.1	63.6	63.4	62.3
Performance Based Rewards and Advancement	60.6	59.7	57.7	58.0	56.5
Training and Development	73.9	72.8	70.5	72.0	70.0
Support for Diversity	71.2	71.6	70.3	72.3	72.4
Pay	74.7	71.8	71.6		
Family Friendly Culture and Benefits	59.4				
Work/Life Balance	67.2	67.3	66.4	67.2	70.3

Index Scores

Year	Score
2011	72.5
2010	74.2
2009	71.7
2007	69.7

2005	69.9
2003	71.6

Scores and Rankings by Demographic

Demographic	Score	Rank (out of varied totals)
Female	75.4	3
Male	74.8	4
40 and over	74.6	3
Under 40	78.1	4
Asian	75.8	8
Black or African-American	75.0	3
Hispanic or Latino	79.0	5
Multi-racial	68.1	4
White	75.3	4
American Indian or Native American	59.3	10

Scores by Demographic	2010	2009	2007	2005	2003
Female	76.4	61.2			
Male	75.8	74.3			
40 and over	75.6	71.4			
Under 40	79.4	71.8			
Asian	80.3	65.7			
Black or African-American	74.9	53.2			
Hispanic or Latino	78.8	72.7			
Multi-racial	67.5	71.0			
White	76.6	75.3			
American Indian or Native American	69.2	71.5			

Staff/Manager Alignment

Score: 4

More Aligned / More Satisfied:

This agency has *Best Places* Index scores that exceed government-wide norms, as well as greater-than-normal alignment between staff and managers on key workforce issues. These results suggest that an agency is well positioned to maintain and improve on current efforts and to recognize shared challenges in order to better address them.

Workforce Size and Trends

Number of Employees in:	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
	18,324	18,276	18,268	18,286	17,504	17,059	16,892	16,923	16,970	17,190

Employees joined (2009): 550

Percentage joined (2009): 3.20%

Average joined (2004-2009): 524

Employees left (2009): 675

Percentage left (2009): 3.90%

Average left (2004-2009): 831

Rookie ratio (percentage of workforce with less than three years of service): 6.00%

More About the Agency

Headquartered in Washington, D.C.

Other Locations: Moffet Field, CA; Edwards AFB, CA; Cleveland, OH; Greenbelt, MD; Houston, TX; Kennedy Space Center, FL; Hampton, VA; Huntsville, AL; Pasadena, CA; New York, NY; Fairmont, WV; Baltimore, MD; Stennis Space Center, MS; Wallops Island, VA and White Sands, NM

<http://www.nasa.gov>

Agency Subcomponents

[Ames Research Center \(NASA\)](#) - Score: 65.1

[Dryden Flight Research Center \(NASA\)](#) - Score: 73.2

[George C. Marshall Space Flight Center \(NASA\)](#) - Score: 71.6

[Goddard Space Flight Center \(NASA\)](#) - Score: 77.1

[Headquarters \(NASA\)](#) - Score: 66.2

[John C. Stennis Space Center \(NASA\)](#) - Score: 80.4

[John F. Kennedy Space Center \(NASA\)](#) - Score: 72.2

[John Glenn Research Center at Lewis Field \(NASA\)](#) - Score: 69.3

[Langley Research Center \(NASA\)](#) - Score: 75.9

[Lyndon B. Johnson Space Center \(NASA\)](#) - Score: 73.4