

## National Park Service (Interior)

Index Score: 61.0 (Ranked #163 out of varied totals)

To promote and regulate the use of national parks in order to conserve scenery, natural and cultural resources, historic objects and wildlife for the enjoyment, education and inspiration of this and future generations.

### Scores and Rankings by Class

Class	2011 Score	Rank (out of varied totals)
<a href="#">Employee Skills/Mission Match</a>	79.4	77
<a href="#">Strategic Management</a>	51.1	212
<a href="#">Teamwork</a>	58.4	217
<a href="#">Effective Leadership</a>	50.6	194
<a href="#">Effective Leadership - Empowerment</a>	46.0	170
<a href="#">Effective Leadership - Fairness</a>	49.8	185
<a href="#">Effective Leadership - Senior Leaders</a>	44.0	190
<a href="#">Effective Leadership - Supervisors</a>	59.9	204
<a href="#">Performance Based Rewards and Advancement</a>	42.2	192
<a href="#">Training and Development</a>	50.9	210
<a href="#">Support for Diversity</a>	51.5	214
<a href="#">Pay</a>	56.3	189
<a href="#">Family Friendly Culture and Benefits</a>	30.4	168
<a href="#">Work/Life Balance</a>	51.6	221

Scores by Class	2010	2009	2007	2005	2003
<a href="#">Employee Skills/Mission Match</a>	78.9	78.3	78.3	78.8	81.0
<a href="#">Strategic Management</a>	50.0	49.8	50.8	51.2	59.9
<a href="#">Teamwork</a>	59.6	65.8	65.7	68.1	66.3
<a href="#">Effective Leadership</a>	51.0	46.8	46.4	46.1	50.0
<a href="#">Performance Based Rewards and Advancement</a>	43.7	40.1	39.4	40.4	42.2
<a href="#">Training and Development</a>	53.3	50.8	49.9	50.8	53.2
<a href="#">Support for Diversity</a>	52.5	56.0	55.6	54.0	62.8
<a href="#">Pay</a>	62.4	58.2	59.3		
<a href="#">Family Friendly Culture and Benefits</a>	31.0				
<a href="#">Work/Life Balance</a>	51.4	52.2	51.7	53.6	58.5

### Index Scores

Year	Score
2011	61.0
2010	63.7
2009	59.8
2007	58.2
2005	62.5
2003	64.1

## Scores and Rankings by Demographic

Demographic	Score	Rank (out of varied totals)
<a href="#">Female</a>	66.2	119
<a href="#">Male</a>	63.5	170
<a href="#">40 and over</a>	63.4	155
<a href="#">Under 40</a>	69.6	103
<a href="#">Asian</a>		
<a href="#">Black or African-American</a>	77.2	15
<a href="#">Hispanic or Latino</a>	57.5	119
<a href="#">Multi-racial</a>		
<a href="#">White</a>	65.0	143
<a href="#">American Indian or Native American</a>		

Scores by Demographic	2010	2009	2007	2005	2003
<a href="#">Female</a>	65.4	56.5			
<a href="#">Male</a>	64.3	66.2			
<a href="#">40 and over</a>	64.6	59.7			
<a href="#">Under 40</a>	65.5	59.8			
<a href="#">Asian</a>	68.0	59.9			
<a href="#">Black or African-American</a>	58.6	53.7			
<a href="#">Hispanic or Latino</a>	66.9	60.0			
<a href="#">Multi-racial</a>	60.3	59.6			
<a href="#">White</a>	65.8	60.3			
<a href="#">American Indian or Native American</a>	61.1	59.9			

## Staff/Manager Alignment

Score: 25

### [More Aligned / Less Satisfied:](#)

Agencies in this group have *Best Places* Index scores that fall short of government-wide norms, but greater-than-normal alignment between managers and staff on key workforce issues. Despite weaker *Best Places* index scores, managers who recognize staff concerns may be more apt to support agency changes and drive related improvements.

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## Workforce Size and Trends

Number of Employees in:	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
	16,175	16,318	16,404	16,182	15,925	15,515	15,137	15,085	15,490	16,037

**Employees joined (2009):** 937

**Percentage joined (2009):** 5.80%

**Average joined (2004-2009):** 697

**Employees left (2009):** 971

**Percentage left (2009):** 6.10%

**Average left (2004-2009):** 1,069

**Rookie ratio (percentage of workforce with less than three years of service):** 9.00%

## More About the Agency

Headquartered in Washington, D.C.

Other Locations: Maintains 7 Regional Offices; an interpretive design center in Harpers Ferry, WV; and a service center in Denver, CO, for park design and construction of facilities. Encompasses more than 380 sites across the United States, Guam, Saipan, Samoa, Puerto Rico, and the Virgin Islands.

<http://www.nps.gov/>