
Federal Communications Commission

Index Score: 67.2 (Ranked #17 out of varied totals)

To regulate interstate and international communications by radio, television, wire, satellite and cable in all 50 states, the District of Columbia and U.S. territories.

Scores and Rankings by Class

Class	2011 Score	Rank (out of varied totals)
Employee Skills/Mission Match	72.1	31
Strategic Management	54.0	28
Teamwork	68.8	12
Effective Leadership	58.5	13
Effective Leadership - Empowerment	50.9	18
Effective Leadership - Fairness	55.2	17
Effective Leadership - Senior Leaders	54.6	15
Effective Leadership - Supervisors	67.9	19
Performance Based Rewards and Advancement	53.6	12
Training and Development	61.8	12
Support for Diversity	59.9	17
Pay	63.0	16
Family Friendly Culture and Benefits	36.1	21
Work/Life Balance	67.8	10

Scores by Class	2010	2009	2007	2005	2003
Employee Skills/Mission Match	73.0	67.4			
Strategic Management	53.0	53.3			
Teamwork	68.7	68.1			
Effective Leadership	58.9	45.7			
Performance Based Rewards and Advancement	53.1	46.3			
Training and Development	66.0	60.8			
Support for Diversity	58.8	57.5			
Pay	69.4	64.8			
Family Friendly Culture and Benefits	42.5				
Work/Life Balance	71.4	69.3			

Index Scores

Year	Score
2011	67.2
2010	68.0
2009	55.0
2007	
2005	
2003	

Scores and Rankings by Demographic

Demographic	Score	Rank (out of varied totals)
Female	70.0	3
Male	70.0	8
40 and over	69.2	5
Under 40	75.2	2
Asian	77.7	1
Black or African-American	66.2	6
Hispanic or Latino	70.9	3
Multi-racial		
White	72.1	4
American Indian or Native American		

Scores by Demographic	2010	2009	2007	2005	2003
Female	69.4				
Male	70.3	64.8			
40 and over	69.5	56.9			
Under 40	74.5	52.9			
Asian	78.3	69.8			
Black or African-American	66.9				
Hispanic or Latino	70.6	53.7			
Multi-racial		53.7			
White	72.2	61.3			
American Indian or Native American		55.8			

Staff/Manager Alignment

Score: 28

[More Aligned / More Satisfied:](#)

This agency has *Best Places* Index scores that exceed government-wide norms, as well as greater-than-normal alignment between staff and managers on key workforce issues. These results suggest that an agency is well positioned to maintain and improve on current efforts and to recognize shared challenges in order to better address them.

Workforce Size and Trends

Number of Employees in:	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
			1,935	1,855	1,768	1,741	1,709	1,708	1,705	1,708

Employees joined (2009): 43

Percentage joined (2009): 2.50%

Average joined (2004-2009): 62

Employees left (2009): 64

Percentage left (2009): 3.70%

Average left (2004-2009): 89

Rookie ratio (percentage of workforce with less than three years of service): 6.70%

More About the Agency

Headquartered in Washington, D.C.

Other Locations: The FCC's three Regional Offices, covering the Northeast, South Central, and Western regions of the nation are located in Chicago, IL; Kansas City, MO, and San Francisco, CA, respectively. The 16 District Offices are located in Atlanta, GA; Boston, MA; Chicago, IL; Columbia, MD; Dallas, TX; Denver, CO; Detroit, MI; Kansas City, MO; Los Angeles, CA; New Orleans, LA; New York, NY; Philadelphia, PA; San Diego, CA; San Francisco, CA; Seattle, WA; and Tampa, FL.

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