

## Scores by Training and Development

The training and development category gauges the extent to which employees believe their development needs are assessed and appropriate training is offered, allowing them to do their jobs effectively and improve their skills.

### Large Agencies

Rank	Agency	2011	2010	2009	2007	% Change
1	<a href="#">Nuclear Regulatory Commission</a>	78.0	78.6	76.8	72.2	-0.80
2	<a href="#">Federal Deposit Insurance Corporation</a>	74.6			58.6	0.00
3	<a href="#">National Aeronautics and Space Administration</a>	72.2	73.9	72.8	70.5	-2.30
4	<a href="#">Social Security Administration</a>	64.9	63.3	61.4	61.3	2.50
5	<a href="#">General Services Administration</a>	64.6	67.6	67.4	66.1	-4.50
6	<a href="#">Department of Justice</a>	63.3	62.4	62.7	62.1	1.40
6	<a href="#">Department of State</a>	63.3	64.7	63.2	60.9	-2.10
8	<a href="#">Department of the Treasury</a>	62.7	62.5	61.7	61.8	0.40
9	<a href="#">Office of Personnel Management</a>	62.6	59.5	57.2	48.6	5.30
10	<a href="#">Department of the Army</a>	62.2	62.9	63.3	62.5	-1.10
11	<a href="#">Department of the Air Force</a>	62.0	62.9	63.1	62.3	-1.50
12	<a href="#">Department of Commerce</a>	61.9	62.0	62.6	61.3	-0.10
13	<a href="#">Department of Veterans Affairs</a>	61.4	61.3	63.9	59.6	0.00
14	<a href="#">Department of the Navy</a>	61.3	61.4	61.2	58.7	-0.10
15	<a href="#">Office of the Secretary of Defense, Joint Staff, Defense Agencies, and Department of Defense Field Activities</a>	61.2				0.00
16	<a href="#">Environmental Protection Agency</a>	60.0	60.4	62.5	60.6	-0.70
17	<a href="#">Department of Energy</a>	58.7	60.3	62.0	59.9	-2.60
18	<a href="#">Department of Agriculture</a>	58.6	58.0	60.5	61.3	1.00
19	<a href="#">Department of Health and Human Services</a>	58.4	60.6	60.0	59.3	-3.60
20	<a href="#">Department of Transportation</a>	58.2	58.7	55.2	53.9	-0.90
21	<a href="#">U.S. Agency for International Development</a>	57.6	54.7	58.2	56.2	5.20
22	<a href="#">Department of the Interior</a>	57.3	59.6	57.7	55.8	-3.80
23	<a href="#">Department of Education</a>	56.0	54.4	58.2	55.6	3.00
24	<a href="#">Equal Employment Opportunity Commission</a>	55.3	51.8	51.1	49.7	6.90
25	<a href="#">National Archives and Records Administration</a>	54.2	56.7	57.5	54.7	-4.40
26	<a href="#">Department of Homeland Security</a>	54.0	55.8	56.2	51.0	-3.20
27	<a href="#">Department of Labor</a>	51.9	52.9	54.9	55.8	-1.90
28	<a href="#">Small Business Administration</a>	51.3	48.8	56.1	46.1	5.30
29	<a href="#">Securities and Exchange Commission</a>	49.5	49.6	56.6	59.6	-0.20
30	<a href="#">Department of Housing and Urban Development</a>	48.2	45.8	49.8	49.4	5.40
	<a href="#">Government Accountability Office</a>					0.00
	<a href="#">Intelligence Community</a>					0.00
	<a href="#">Smithsonian Institution</a>					0.00