

Scores by Effective Leadership - Supervisors

The Leadership - Supervisors category measures employees' opinions about their immediate supervisor's job performance, how well supervisors give employees the opportunity to demonstrate leadership skills, and the extent to which employees feel supervisors support employee development and provide worthwhile feedback about job performance.

Large Agencies

Rank	Agency	2011	2010	2009	2007	% Change
1	Nuclear Regulatory Commission	77.6	78.4	77.7	74.6	-1.00
2	Federal Deposit Insurance Corporation	75.9			58.2	0.00
3	National Aeronautics and Space Administration	74.8	75.2	73.8	73.6	-0.50
4	Office of Personnel Management	71.7	66.8	64.9	60.2	7.40
5	Department of State	69.1	71.4	71.4	67.9	-3.20
6	Department of the Treasury	68.9	68.8	65.4	65.3	0.20
7	General Services Administration	68.8	66.8	65.6	66.6	3.00
8	Department of Commerce	67.5	67.0	67.7	66.0	0.80
9	Environmental Protection Agency	67.2	66.3	67.2	65.7	1.50
10	Department of Justice	66.1	64.3	62.8	63.3	2.90
11	Department of the Navy	65.4	65.2	63.8	61.4	0.30
12	Department of the Army	65.0	65.0	64.3	65.1	0.10
12	Office of the Secretary of Defense, Joint Staff, Defense Agencies, and Department of Defense Field Activities	65.0				0.00
14	Department of Agriculture	64.7	63.5	61.9	63.6	2.00
15	Social Security Administration	64.6	61.8	60.4	62.1	4.70
16	Department of the Air Force	64.5	66.1	62.0	63.7	-2.40
17	Department of Education	64.4	61.7	63.0	59.7	4.40
18	U.S. Agency for International Development	63.2	64.9	68.1	69.4	-2.60
18	Department of Energy	63.2	64.6	64.2	63.6	-2.10
18	Small Business Administration	63.2	63.1	60.8	57.3	0.20
21	National Archives and Records Administration	62.6	63.3	60.5	60.0	-1.10
22	Department of Labor	62.2	62.2	61.7	62.7	-0.10
22	Department of the Interior	62.2	64.0	60.0	59.5	-2.80
24	Equal Employment Opportunity Commission	62.1	61.0	59.8	58.7	1.80
25	Department of Transportation	61.9	60.1	53.8	54.9	2.90
26	Department of Health and Human Services	61.8	63.6	62.1	62.7	-2.90
27	Department of Veterans Affairs	60.1	56.5	58.1	56.6	6.30
28	Securities and Exchange Commission	59.1	59.0	59.4	64.3	0.20
29	Department of Housing and Urban Development	58.9	56.3	55.7	57.6	4.70
30	Department of Homeland Security	58.7	59.2	56.2	51.8	-0.90
	Government Accountability Office					0.00
	Intelligence Community					0.00
	Smithsonian Institution					0.00