

Scores by Effective Leadership

The effective leadership category measures the extent to which employees believe leadership at all levels of the organization generates motivation and commitment, encourages integrity, and manages people fairly, while also promoting the professional development, creativity, and empowerment of employees.

Large Agencies

Rank	Agency	2011	2010	2009	2007	% Change
1	Nuclear Regulatory Commission	72.0	73.5	71.1	64.2	-2.10
2	Federal Deposit Insurance Corporation	70.8			44.0	0.00
3	National Aeronautics and Space Administration	67.0	67.7	65.1	63.6	-1.00
4	Department of State	61.0	61.1	60.3	56.9	-0.20
5	Office of Personnel Management	60.5	56.4	54.0	49.3	7.30
6	General Services Administration	59.5	59.2	56.7	56.2	0.60
7	Social Security Administration	58.3	56.3	53.5	53.2	3.50
8	Department of the Treasury	58.1	56.9	52.7	52.2	2.20
9	Department of Commerce	57.5	56.8	56.6	53.1	1.30
10	Department of the Army	57.3	57.4	56.2	55.9	-0.30
11	Department of Justice	57.1	55.9	54.2	53.1	2.20
11	Department of the Navy	57.1	57.0	54.7	51.7	0.10
13	Department of the Air Force	56.6	58.0	54.5	54.3	-2.40
14	Environmental Protection Agency	55.8	55.0	53.9	52.0	1.30
15	Office of the Secretary of Defense, Joint Staff, Defense Agencies, and Department of Defense Field Activities	54.8				0.00
16	Small Business Administration	54.2	52.1	50.1	43.1	4.10
17	U.S. Agency for International Development	53.3	53.9	58.1	54.9	-1.00
18	Department of Health and Human Services	53.0	54.3	52.3	51.2	-2.30
19	Department of Energy	52.8	54.2	54.1	52.3	-2.60
19	Department of Education	52.8	51.4	48.8	45.6	2.70
21	Department of Agriculture	52.7	51.8	50.5	51.6	1.70
22	Department of Veterans Affairs	52.3	49.7	50.2	49.7	5.10
23	Department of Labor	52.2	52.4	51.8	52.0	-0.30
24	Department of the Interior	51.9	52.9	49.0	47.9	-2.00
25	Equal Employment Opportunity Commission	51.3	48.8	48.0	46.7	5.10
26	Department of Transportation	50.3	49.1	43.5	43.1	2.40
27	National Archives and Records Administration	49.9	51.5	49.9	47.9	-3.10
28	Department of Housing and Urban Development	49.5	46.5	45.6	46.8	6.40
29	Securities and Exchange Commission	47.7	49.2	51.2	56.2	-3.10
30	Department of Homeland Security	47.6	48.7	46.7	41.0	-2.20
	Government Accountability Office					0.00
	Intelligence Community					0.00
	Smithsonian Institution					0.00